

Family Stays At Atlantis, The Palm



Since opening in September 2008, Atlantis, The Palm has become Dubai's most popular family entertainment destination, attracting fun-loving families from all corners of the globe with a variety of unique family-friendly experiences that have redefined tourism in Dubai. From thrills at the onsite Aquaventure waterpark to chills diving with sharks in The Ambassador Lagoon, there are a host of incredible experiences to discover. Budding conservationists can learn all about marine life and how to protect our oceans on a Mini, Junior or Master Marine Biologist Programme while foodies can indulge in one of the 31 world-class restaurants and bars that call Atlantis, The Palm their home – including Wavehouse, Atlantis, The Palm's popular entertainment venue where families can strike it lucky in the bowling alley and play iconic arcade games. Parents can also take advantage of Atlantis Kids Club and The Zone for teens, full of fun, educational activities. When little ones are exhausted from an action-packed day, nanny services are offered so the adults can enjoy a romantic meal alone. An allencompassing resort and destination, there's something for every family at Atlantis.

AWARDS

- Best Waterpark: Aquaventure MENALAC Awards 2023
- Favourite Staycation: Atlantis, The Palm What's On Awards 2023
- Silver in the Rescue Tube Rescue: Aquaventure UAE Lifeguard Championship 2023
- Innovation of The Year: Atlantis, The Palm Leaders in Hospitality Awards 2023
- Responsibility Hospitality: Atlantis Atlas Project Forbes Travel Guide 2023 Hospitality Stars
- Favourite Hotel Casual Dining Concept: Wavehouse Condé Nast Traveller Middle East Readers' Choice Awards 2022
- Favourite Family Hotel: Atlantis, The Palm Condé Nast Traveller Middle East Readers' Choice Awards 2022
- World's Best Spa Service Excellence World Spa Awards 2022
- World's Leading Landmark Resort 2022: Atlantis, The Palm, UAE

TOPLINE FACTS

- Inclusions: For every night booked, the whole family receives daily complimentary access to Aquaventure Waterpark and The Lost Chambers Aquarium
- Accessibility: More than 1,400 of the 1,544 guestrooms and suites boast interconnecting doors for families
- Extra bed: Cots are available on request as well as roll out beds which start from AED 336
- **Kid's Club**: Atlantis Explorers Club is available for children aged 4-12 and as well as an activity centre, The Zone, for teenagers aged 13-17. There are babysitting services with private nannies available on request.
- Price: Stays start from AED 1,197AED++ per night
- Visit: www.atlantis.com/dubai/experiences/families
- Imagery:
 - o Resort: <u>Please click here</u>
 - o Rooms: Please click here
 - o Kids & Teens: <u>Please click here</u>
 - Aquaventure Waterpark, The Lost Chambers Aquarium, Sea Lion Point & Dolphin Bay: <u>Please</u> <u>click here</u>
- Social media: @atlantisthepalm

FAMILY ROOMS

Family stays start from AED 2,944+++ per night, including complimentary all-day access to Aquaventure Waterpark and The Lost Chambers Aquarium for each night's stay, and one complimentary Atlantis Kids Club session per stay. More than 1,400 of the 1,544 guestrooms and suites boast interconnecting doors, providing ideal accommodation options for families. What's more, Atlantis has underlined its commitment to ensuring guests receive the best night's sleep for the whole family by offering exclusive King Coil rollaway beds with high quality mattresses. Atlantis also offers two specially created 'family' room types:

TWO BEDROOM DELUXE FAMILY ROOM

Offering magnificent partial views of the Arabian Sea or The Palm, the Deluxe Family Room category
consists of one double queen room and one adjoining king room that can accommodate up to six guests.
This category of room also includes daily complimentary access to the Atlantis Kids Club for younger
guests.

TWO BEDROOM FAMILY SUITE

- With a luxurious Two Bedroom Family Suite that can accommodate up to six guests, the whole family can
 experience the magic and wonder of Atlantis The Palm, Dubai without compromising on space and
 comfort.
- Stays include luxury transfers, private check-in, complimentary morning refreshments, afternoon tea and evening cocktails in the Imperial Club Lounge, private Imperial Club beach access and complimentary kid's club.



FAMILY AMENITIES

The following items can be requested in advance of a stay through our reservations team: a baby bath set, a baby bathtub, changing table, changing mats, nappy bin, diapers, strollers, food warmer and steriliser. After arrival, guests can also request an array of services and items with a quick call to the concierge desk. If available, the below will be happily brought up to the room by a member of our team:

- For infants, we offer complimentary full/low fat milk at your desired temperature
- Vegetable/fruit purée is available on a chargeable basis for infants
- A kid's menu is available to order through Room Service and is charged as per the à la carte prices
- Roll out beds are available on request and subject to availability. These start from AED 336 per night. Guests are advised to make this request at the time of booking
- Cots are available on request and subject to availability. Guests are advised to make this request at the time of booking



FAMILY DINING

THE GREAT BRITISH BRUNCH, GORDON RAMSAY'S BREAD STREET KITCHEN & BAR

Saturdays were made for family fun at Gordon Ramsay's Bread Street Kitchen and Bar. The Great British Brunch offers several food stations, such as deli, British cheese, and fishmonger's stations, along with an enticing oyster bar. For little ones, The Kid's Bus Station offers a variety of all-time favourites. Additionally, there is a range of family-friendly activities for kids to participate in, including culinary masterclasses and fun-filled arts and crafts. Youngsters will receive branded chef's uniforms, enabling them to step into the shoes of culinary maestros while creating their own tasty masterpieces. From cookie decorating to pizza-making classes, each week will offer something different.

SAFFRON AND KALEIDOSCOPE

Families can also enjoy the wide variety of cuisine available at the resort's two interactive buffets. Saffron is a vibrant buffet with cuisine from every corner of the world and close to 20 live cooking stations, allowing guests to be part of the action. Kaleidoscope is a warm, inviting restaurant focusing on Mediterranean cuisine complemented by specialities from Northern Africa and India. At both outlets, kids are presented with a diverse selection of classic favourites including spaghetti and meatballs, hamburgers and hotdogs, as well as healthier options such as salads, fresh fruits and vegetables.

WAVEHOUSE

The newest addition to Atlantis' stellar line-up of food and beverage greats is the unmissable, all-in-one entertainment destination Wavehouse. The first-of-its-kind concept is a collection of spaces which seamlessly morph into each other, from a dedicated restaurant, adult-only bar and beach-themed terrace through to an arcade area, soft play zone, augmented reality experience and licensed bowling alley. The restaurant's menu is full of creative twists on much-loved favourites, such as deep-fried Babybel cheese and rainbow sliders, while the trendy bar serves up innovative cocktails and beverages. Meanwhile, the tropical terrace is the perfect place to unwind and watch daredevils take on the Surf's Up wave rider below.



KID'S ACTIVITIES

ATLANTIS EXPLORERS CLUB

Atlantis Explorers Club offers children aged 4 to 12 a daily supervised activity programme with the focus
on adventure, fun, and exploration through group play. Children are encouraged to unlock the door to
their imaginations and become a pirate, an animator or even a mad scientist as they immerse themselves

- into the edutainment of the Kids Club. Kids can experience the command centre with the latest video games, tackle two climbing walls, watch a movie underwater, or create an arts and crafts masterpiece..
- Deluxe Room guests receive one complimentary session to Kid's Club (ages 4-12) while Imperial Club
 guests receive one session per day. Suite guests receive two daily complimentary sessions during their
 stay.
- Opening Time: morning session from 10am-1pm and an afternoon session from 2:30pm-5:30pm
- Price: Sessions start from AED 160 per child or AED 80 per hour
- Visit www.atlantis.com/dubai/experiences/families/kids-and-teens

THE ZONE CLUB FOR TEENS

Calling all teens aged 13 to 17! The Zone is the ultimate teen-only hangout and the perfect spot to chill, play, dance, sing, read and make new friends from around the world. Open for day and night sessions, young adults can enjoy the freedom to be themselves in an uber-cool space. Deluxe Room guests receive one complimentary session to The Zone (ages 13-17) while Imperial Club guests receive one session per day. Suite guests receive two daily complimentary sessions during their stay

- Opening Time: 10:30am-11:00pm daily
- Price: Sessions start from AED 160 per child or AED 80 per hour
- Visit www.atlantis.com/dubai/experiences/families/kids-and-teens

LITTLE PIRATES PLAYGROUND

- For free play, The Little Pirates Playground, located next to the Family Pool, is a setting built for adventure, with ropes for swashbuckling pirates and tunnels for captains to navigate through.
- Little Pirates Playground is open 24 hours a day. For children ages 3-12. Complimentary for hotel guests.

MINI ATLANTIS PLAYGROUND

- Located next to the terraces of Bread Street Kitchen & Bar, the Mini Atlantis Playground opened in April 2018, providing a children's play area full of slides and climbing frames to explore.
- Mini Atlantis Playground is open 24 hours a day. For children ages 3-12. Complimentary for hotel guests.

NANNY SERVICES

- The Atlantis Babysitting Services team provides hotel guests professional in-room childcare with endless entertainment and supervision ensuring a memorable experience for kids and some time-out for parents. All Nannies are qualified in Paediatric First Aid and CPR.
- Nanny services operate 24 hours a day. For children of all ages. Prices start from AED 120 per hour for a minimum of three hours.



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POOL & BEACH

THE FAMILY POOL (OPEN FROM 8:30AM - SUNSET DAILY)

This family-friendly pool is an inviting environment for guests to unwind with a variety of activities for families. With its kid-friendly design and nearby dining options, this is the perfect place to spend a lazy day.

THE PALM BEACH (OPEN FROM 8:30AM - SUNSET DAILY)

One of the most unique beachfronts in Dubai, The Palm Beach provides the perfect venue for a range of shoreline activities. Visit the towel hut near the Family Pool to see the schedule of events.



MARINE & WATERPARK EXPERIENCES

AQUAVENTURE WATERPARK

SPLASHERS MOUNTAIN

- Splashers is a water playground featuring elaborate water games, slides and structures, providing a world of thrills and lots of water spills for children less than 1.2 metres and their parents
- Two enormous tipping buckets spin on their axis and release 1,400 litres of water at various intervals, soaking those brave enough to stand below
- Children delight in the interactive climbing frames, or challenge one another across one of the 5 rope bridges that interconnect with 10 water slides, whilst comrades use water jets and cannons on family and friends

SPLASHERS ISLAND

 Located next to Splashers Mountain, and at almost three times the size, Splashers Island launched in April 2018

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- Suitable for families with children 1.2m and below, the area features 20 thrilling water attractions, as well as the addition of a giant dry-play structure in the shape of a Dhow shipwreck
- Featuring fun-soaked experiences for the whole family to enjoy, highlights of 'Splashers Island' include 7 brand-new body and tube slides, as well as the first KIDZ Tornado and KIDZ Bowl in the MEA region, which are exact replicas of the popular Aquaventure adult slides, but for kids!

SPLASHERS LAGOON & SPLASHERS COVE

- Launched in 2020
- Home to two new adventure-packed towers with over 16 fun attractions
- Record breaking children's slides include:
 - o Riptide: The Middle East's first six-lane KIDZ ProRACER®
 - o Comet Racers: The world's first KIDZ RallyRACER®
 - Swirl: The first KIDZ TORNADO 24® slide in the Middle East (twice the size of Aquaventure's existing KIDZ TORNADO® 12 at Splasher's Island)

FAMILY-FRIENDLY FACILITIES

- Splashers Lagoon & Cove has a private entrance within Aquaventure
- Family zones feature shaded sun loungers, direct access to the Aquaventure Beach and river, washrooms, a retail store, padded play areas and professional lifeguards.



THE LOST CHAMBERS AQUARIUM

MINI MARINE BIOLOGIST PROGRAMME

Younger children can be part of Atlantis' specialist Aquarist team as they join them in the shallow water to get an up-close look at starfish, sea cucumbers and baby sharks. During this fun-filled adventure, they'll learn all about marine life with incredible facts that they will be able to expertly pass onto their family and friends.

- Ages: 3-6 years old
- Opening Time: Daily from 10:30am 11.30am
- Prices: start from AED 175 including free same-day access to Aquaventure Waterpark, The Lost Chambers Aquarium, certificate and complimentary photo

JUNIOR MARINE BIOLOGIST PROGRAMME

Enjoy a visit to the state-of-the-art Fish Hospital with our Aquarists and learn all about our breeding programmes. Junior Marine Biologists will get a chance to feed our newly born sharks and rays and discover what it takes to care for 65,000 marine animals in The Lost Chambers Aquarium.

- Ages: 6-12 years old
- Opening Time: Every Tuesday and Friday from 10:30am 12:00pm
- Prices: start from AED 300 including The Lost Chambers Aquarium, certificate and complimentary photo

MASTER MARINE BIOLOGIST PROGRAMME

A behind the scenes experience of the resort's world-class facilities will educate teens on the basics of animal care, feeding and maintenance, as well as the on-site breeding programmes. By shadowing one of the Marine Mammal Specialists, participants will discover what it takes to care for dolphins and sea lions and get the opportunity to meet the Aquarists to experience first-hand how to prepare food and feed animals including our jellyfish, corals, and tropical fish.

- Ages: 12-16 years old
- Every Monday, Wednesday and Saturday from 10:00am 3:30pm
- Prices: start at AED 600 including Dolphin Bay, Sea Lion Point, The Lost Chambers Aquarium, lunch, certificate and complimentary photo

FISH TALES TOUR

For those who marvel at life underwater, visitors can join a guided tour back of house at The Fish Hospital on a Fish Tales Tour, to see Atlantis Dubai's shark and ray breeding programmes which help to restore local populations in Dubai waters and learn about conservation.

- All ages
- Daily at 10:00am, 12.00pm, 1.00pm, 2.00pm, 3.00pm, and 4.00pm
- Price: AED 45 excluding free same-day admission to The Lost Chambers Aquarium



THE AMBASSADOR LAGOON

ULTIMATE SNORKEL

Swim on the surface of The Ambassador Lagoon and take in the wonder of the stunning, colourful marine life that it is home to, without needing to plunge further below.

- For ages 6 and above
- Daily at 2:00pm
- Price: AED 285 including an educational briefing, wetsuit loan, towels and refreshments

AQUATREK XTREME

Experience the record-breaking Aquatrek Xtreme. Using a special oxygenated helmet, you will go 10m down to the bottom of Dubai's largest aquarium to experience the thrill of being surrounded by thousands of marine species including sharks, rays and colourful fish during a 20-minute walk underwater.

- For ages 12 and above
- Daily at 1:00pm and 4:00pm
- Prices: start from AED 775 including an educational briefing, wetsuit loan, towels and refreshments

DIVE DISCOVERY

Try your hand at scuba diving in Dubai's largest aquarium and marvel at life underwater. Led by a dive leader and safety diver, this is a once in a lifetime opportunity to experience an extraordinary 30 minute to the beautiful depths of The Ambassador Lagoon.

- For non-certified divers aged 10 and above
- Daily at 10:00am and 2:00pm
- Prices: From AED 1,250 including an educational briefing, wetsuit loan, towels and refreshments

DIVE EXPLORER

Scuba dive between the ruins of the lost city of Atlantis in The Lost Chambers Aquarium, home to 65,000 marine animals and 250 species, and emerge exhilarated after 30 minutes in the water.

- For certified divers aged 10 and above
- Daily at 09:00am
- Prices: start from AED 1,050 including an educational briefing, wetsuit loan, towels and refreshments



DOLPHIN BAY

DOLPHIN TALES TOUR

Guests can embark on an educational journey back of house at Dolphin Bay, including a visit to the medical laboratory to understand how the highest level of animal care is provided by expert veterinarians and technicians. Developed for inquisitive minds, knowledgeable educators will answer everything anyone ever wanted to know about dolphins and sea lions – as well as the specialist care which they receive.

- All ages
- Daily at 10am, 11am, 3pm, 4pm, 5pm
- Price: From AED 350 including FREE same-day access to Aquaventure Waterpark.

DOLPHIN MEET & GREET

The 'Dolphin Meet & Greet' experience is perfect for guests looking to meet a dolphin without having to enter the water/lagoon, and without having to change into any swimwear. Meet and greet one of Atlantis' fascinating resident Indo-pacific dolphins. Learn fun and interesting facts about their anatomy directly from the team of marine mammal specialists. Watch the dolphins during their daily exercise routines and go back of house to learn more about they are expertly cared for them. All guests will receive a complimentary souvenir photo.

- All ages, children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above
- Daily, timings may vary
- Price: From AED 375 including FREE same-day access to Aquaventure Waterpark.

DOLPHIN DIP & PLAY

In this shallow, waist deep water interaction, you can enjoy a variety of unforgettable interactive and educational experiences as guests discover the playful nature of dolphins during their daily enrichment exercises, designed to support both their mental and physical wellbeing. Each Dolphin Dip & Play supports a maximum of 10 guests per pod including two marine mammal specialists and one dolphin.

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- All ages, children under 12 years old must be accompanied by a participating and paying adult of 18 years old and above
- Daily, timings may vary
- Price: From AED 475 including FREE same-day access to Aquaventure Waterpark.

DOLPHIN SWIM & EXPLORE

With Atlantis' new Swim and Explore experience taking place in deep water, guests who are confident swimmers can swim out to the depths of the lagoon to interact with the resort's resident bottlenose dolphins. A truly exhilarating experience, guests will have the chance to be part of the dolphins' exercise routine as they swim and glide alongside these majestic marine mammals.

- Ages 8 and above, children under 12 years old must be accompanied by a participating and paying adult
 of 18 years old and above
- Daily, timings may vary
- Prices: From AED 595 including FREE same-day access to Aquaventure Waterpark.



SEA LION POINT

SEA LION MEET & GREET

The 'Meet & Greet' experience is perfect for guests looking to meet a sea lion without having to enter the water/lagoon, and without having to change into any swimwear. Meet and greet one of Atlantis' fascinating resident South African fur seals, also known as sea lions. Learn more about these fascinating animals and how they are cared for directly from Atlantis' expert team of marine mammal specialists. Watch as they get some daily exercise and receive a complimentary souvenir photo.

- All ages but those 12 and under must be accompanied by an adult
- Daily, timings may vary
- Prices: From AED 345 including FREE same-day access to Aquaventure Waterpark.

SEA LION DIP & PLAY

Get close to our incredible resident sea lions in waist deep water, and learn all about their anatomy and behaviours during their daily enrichment sessions with Atlantis' expert team of marine mammal specialists who will also explain how the team ensures that the sea lions receive the highest standards of care.

- Ages 8+, minimum height of 1.2 metres
- Daily, timings may vary
- Prices: From AED 525 including FREE same-day access to Aquaventure Waterpark.

